



## **CLASSICA™, FREEDOMRAIL®, SELECT®, AND VUE® PRODUCT WARRANTY**

Organized Living warrants to the original purchaser of properly installed Organized Living products, that its products will remain free of any defects in material and workmanship for a period of ten (10) years from the date of purchase. The word "defects", as used in this warranty, is defined as imperfections which impair the utility of the product. This warranty applies only to properly installed Organized Living products used for domestic and consumer purposes.

In the case of installation of Organized Living products used for industrial, commercial or business purposes, these same products are warranted to be free of defects in materials and workmanship for a period of two (2) years from the date of purchase.

THIS WARRANTY EXCLUDES PRODUCT DAMAGE DUE TO IMPROPER INSTALLATION (INCLUDING USE OF UNAUTHORIZED PARTS) OR PRODUCT ABUSE OR MISUSE, WHETHER INFLICTED BY INSTALLING CONTRACTOR, SERVICE COMPANY, OR OTHERS. ORGANIZED LIVING WILL NOT BE RESPONSIBLE FOR LABOR, INSTALLATION OR FREIGHT CHARGES AND/OR ANY DAMAGE INCURRED IN INSTALLATION, REPAIR OR REPLACEMENT, NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO IMPLIED WARRANTY SHALL EXCEED IN LENGTH THE SPECIFIC WARRANTY GIVEN.

Some states, provinces and nations do not allow the exclusion or limitation of implied warranties, or of incidental or consequential damages so the above limitations or exclusions may not apply in every case. This warranty gives the owner specific legal rights, and the owner may also have other rights which may vary from state to state, province to province, and nation to nation.

### **WARRANTY INSTRUCTIONS**

In the event of a warranty claim, send a written notice of any defect occurring within the warranty period to Organized Living, 3100 E. Kemper Rd., Cincinnati, Ohio 45241 or e-mail it to [customerservice@organizedliving.com](mailto:customerservice@organizedliving.com).

The written notice must include:

- A. Name(s) and address(s) of the owner and installer.
- B. A detailed description of the defect.
- C. A photograph of the defect.
- D. Proof of purchase.

If Organized Living determines that the part is defective within the terms of the warranty, Organized Living will repair or furnish a replacement part at no cost.

Maintenance and Cleaning: Organized Living Lifetime Ventilated Shelving is coated with a durable epoxy powder coating that requires no regular maintenance. The shelving may be cleaned with a dusting cloth or with a non-abrasive, mild household cleaner.

*Revised 08/23/2022*



## LIFETIME SHELVING WARRANTY

Manufacturer warrants to the original purchaser of properly installed Organized Living Lifetime wire shelving, that it will remain free of any defects in material and workmanship for as long as the original purchaser owns the product. The word "defects", as used in this warranty, is defined as imperfections which impair the utility of the product. This warranty applies only to properly installed Organized Living Lifetime Ventilated Shelving used for domestic and consumer purposes. In the case of installation of Lifetime Ventilated Shelving used for industrial, commercial or business purposes, these same products are warranted to be free of defects in materials and workmanship for a period of two (2) years from the date of purchase.



Some states, provinces and nations do not allow the exclusion or limitation of implied warranties, or of incidental or consequential damages so the above limitations or exclusions may not apply in every case. This warranty gives the owner specific legal rights, and the owner may also have other rights which may vary from state to state, province to province, and nation to nation.

### WARRANTY INSTRUCTIONS

In the event of a warranty claim, send a written notice of any defect occurring within the warranty period to Organized Living, 3100 E. Kemper Rd., Cincinnati, Ohio 45241 or e-mail it to [customerservice@organizedliving.com](mailto:customerservice@organizedliving.com).

The written notice must include:

- A. Name(s) and address(s) of the owner and installer.
- B. A detailed description of the defect.
- C. A photograph of the defect.
- D. Proof of purchase.

If Organized Living determines that the part is defective within the terms of the warranty, Organized Living will repair or furnish a replacement part at no cost.

Maintenance and Cleaning: Organized Living Lifetime Ventilated Shelving is coated with a durable epoxy powder coating that requires no regular maintenance. The shelving may be cleaned with a dusting cloth or with a non-abrasive, mild household cleaner.

*Revised 10/05/2017*

## SHELFTECH SHELVING WARRANTY

Manufacturer warrants to the original purchaser of properly installed Organized Living products, that its products will remain free of any defects in material and workmanship for a period of ten (10) years from the date of purchase. The word "defects", as used in this warranty, is defined as imperfections which impair the utility of the product. This warranty applies only to properly installed Organized Living products used for domestic and consumer purposes. In the case of installation of Organized Living products used for industrial, commercial or business purposes, these same products are warranted to be free of defects in materials and workmanship for a period of two (2) years from the date of purchase.

Some states, provinces and nations do not allow the exclusion or limitation of implied warranties, or of incidental or consequential damages so the above limitations or exclusions may not apply in every case. This warranty gives the owner specific legal rights, and the owner may also have other rights which may vary from state to state, province to province, and nation to nation.

### WARRANTY INSTRUCTIONS

In the event of a warranty claim, send a written notice of any defect occurring within the warranty period to Organized Living, 3100 E. Kemper Rd., Cincinnati, Ohio 45241 or e-mail it to [customerservice@organizedliving.com](mailto:customerservice@organizedliving.com).

The written notice must include:

- A. Name(s) and address(s) of the owner and installer.
- B. A detailed description of the defect.
- C. A photograph of the defect.
- D. Proof of purchase.

If Organized Living determines that the part is defective within the terms of the warranty, Organized Living will repair or furnish a replacement part at no cost.

Maintenance and Cleaning: Organized Living Lifetime Ventilated Shelving is coated with a durable epoxy powder coating that requires no regular maintenance. The shelving may be cleaned with a dusting cloth or with a non-abrasive, mild household cleaner.

*Revised 10/05/2017*